## SUPPORTING STUDENTS AND THEIR FAMILIES

Prime Care Coordination offers a unique service to students and their families through our **Student and Family Education Specialist**, Elisabeth (Libby)
Bentley. She serves as a free resource to anyone connected with Prime Care - from referral through enrollment, to working with a Care Manager.



## **OUR STUDENT AND FAMILY EDUCATION SPECIALIST PROVIDES:**

- Educational advocacy
- Answers questions regarding IEPs, 504
   Plans, educational services available,
   and the Special Education process
- Assistance with education transitions (Early Intervention into Preschool, Preschool into School Age, exiting or graduating, transitioning into adult services or Post Secondary Education)
- Advocacy to ensure appropriate education placement and needs are met
- Support and guidance to student's family/guardian
- Attendance at CPSE, CSE, Transition, Superintendent Hearings and Manifestations, and other meetings virtually or via phone

CONTACT

Libby is available to consult by phone, email, or video conferencing. She works in conjunction with the individual's assigned Enrollment Coordinator or Care Manager (not replacing the EC or CM).

Elisabeth (Libby) Bentley, M.S.Ed Student and Family Education Specialist Prime Care Coordination 585-491-5836 elisabeth.bentley@primecareny.org Scan this QR Code to view an electronic version of this flyer



Referral Line Phone Number: 1-844-347-3168 Press Option 1

Counties: Erie, Niagara, Orleans, Genesee, Chautauqua, Cattaraugus, Allegany, Monroe, Wayne, Wyoming, Livingston, Ontario, Yates, Seneca, Steuben, Schuyler, Chemung, Cayuga, Onondaga, Oswego, Cortland, Madison, Oneida, Lewis, Herkimer, Tompkins, Tioga, Broome, Chenango, Otsego, Delaware, Jefferson, St. Lawrence, Hamilton, Franklin, Clinton, Essex, Montgomery, Albany